

INFIRMARY MEDICAL SERVICES
RFP# 090902
QUESTIONS & ANSWERS
BATCH # 3
RELEASE DATE 11-10-09
(Includes revisions to Batch 1 and 2)

BATCH THREE

1. *Please confirm that there is no cost responsibility for onsite or offsite hemodialysis.*

There is no cost to the county or the awarded bidder. The patient is responsible for cost.

2. *How much of the cost in 2008 was associated with pre-booking medical services?*

There is no cost for pre-booking medical services.

3. *What services are currently being provided via telemedicine?*

Psychiatric care only.

4. *Page 24 F, Please describe billing deadlines and caps that are in place under the Medicaid rates in place with providers.*

The only service provided via telemedicine is psychiatric care. The cap is \$30,000.00.

5. *Please provide name and contact information of current dentist?*

There is no contract dentist.

6. *Page 52, please provide Indigent Program guidelines that are in place, and available to provider.*

The guidelines are a cap of \$30,000.00 and that we pay only for allowed medical codes and at Medicaid rates.

7. *Would the County be willing to afford the chosen vendor an option to terminate the contract without cause upon providing 120 days advance written notice?*

County standard cancellation time is 30 days, however, it would be up to the Commissioners Court to go to 90 days.

8. *Would the County accept a performance guaranty in lieu of a performance bond provided by a surety?*

No.

9. *Would the County consider a one (1) year initial term with (3) one (1) year renewal options by mutual agreement?*

No.

10. *Can you please confirm the salaries listed on the attachment includes, or excludes benefits?*

The schedules exclude benefits.

11. *Do the average hospital visits include or exclude Mental Health hospital stays?*

Mental Health is excluded.

BATCH ONE REVISIONS

7. *Is there currently a pre-natal program in the jail, if so which location?*

There is no pre-natal care program per se at the Cameron County Infirmary. Cameron County has a pregnancy policy and procedure implemented and offers pre-natal program at Brownsville Community Health Clinic.

8. *Is there an ob/gyn on site clinic provided? If so how often and who is the current provider ?*

No. Cameron County offers pre- natal program at Brownsville Community Health Clinic.

13. *I'd like total dollars spent on Pharmacy, exclusive of HIV drugs.*

The total expense for fiscal year 2008 for prescriptions drugs was \$ 242,231.73. This number is only for prescriptions drugs it does not include OTC or Federal Inmate prescription cost.

14. *Are Medical Assessments required to be performed within a certain period of time (such as 14 days)? If so, how many are typically performed each month, or how many newly booked inmates typically remain in custody beyond 14 days?*

Medical assessments are regularly performed during the booking process for incoming inmates at the Nurse's Station within the booking area. The assessments are usually done within 12 hours of arrival and booking depending on the number of inmates coming into the jail. On rare occasion, the numbers may cause the medical assessments to be delayed for a short time.

19. *Can we get statistics for the past 2 years?*

No, it is encouraged to use statistics from a shorter time frame, since it is more representative of the current inmate population.

21. *Follow-up question:*

Can you give me a breakdown on the admission volumes at each of the hospital facilities used in FY 05 - just the number of admissions for each?

Infirmiry Services does not have figures for inpatient admissions. RFP states 5 months average hospital visits for a five month period of June-October 2008.

Please provide the cost of inventory and equipment expected to be paid by the provider.

Cost to vendor of inventory, Infirmiry consumables such as gloves, soap, medicines, syringes, etc., will be tallied on last day before contract. Check for costs expected from Vendor within 30 days. Equipment will be inventoried in similar fashion and may be used by vendor during contract with maintenance and/or replacement costs on vendor except for copier answered elsewhere herein. All equipment utilized by vendor to be returned to County upon expiration of contract usual wear and tear excepted. Other equipment needed by vendor shall be furnished by vendor at vendor's expense.

31. **Please provide the name and contact information for the current dentist.**

**Monica Cantu. D.D.S.
503 Ocean Blvd., Suite F
Los Fresnos, Texas 78533
Phone (956) 233-5100**

38. Please define the County's fiscal year relating to the figures given for HIV expenditures for FY 2008? How many HIV patients are housed currently? How many of these patients are US Marshalls?

Currently there is a total of 3 HIV patients and 0 are US Marshall prisoners. The County pays for off site office visits at Medicaid rate and a \$5.00 co-pay for each medications.

BATCH TWO REVISIONS

1. *How does the County currently handle staffing at the 3 facilities located near the Courthouse, i.e., on any given shift, do the nursing staff members float between the facilities, or do they just work exclusively at one of the 3 locations?*

How are these facilities presently covered by nursing during the 2nd and third shifts and weekends/holidays?

We provide 24/7 nursing coverage 1st shift one nurse per building in the downtown facilities and 1-2 nurses at CRDC 2nd shift 1-2 nurses in the D/T facilities and 1-2 nurses at CRDC. 3rd shift consists of one nurse at CRDC and 1 nurse at D/T facility. Both RNs and LVNs float between facilities in order to provide 24/7 nursing care coverage. Jail Administrator and Jail Physician are on call 24/7.

3. *On page 19, at bottom of page, it asks if the proposer is willing to negotiate pre-booking medical services. Please explain.*

If a medical clearance is necessary, inmate will be sent to a hospital and inmate will be responsible for any bill.

5. *What is the anticipated split between County inmates and USMS inmates when the jail expands to 1770 inmates?*

We are under contract with the U.S. Marshall for securing 300 federal prisoners until 2014.

2. *Of the 1,329 ADP the how many inmates are US Marshalls? How many are Federal? How many are ICE? Are any services billed directly to the sending jurisdiction similar to the US Marshalls?*

There are currently 41 Federal inmates. ICE none. No bills sent directly to USMS.

3. *Of the projected 1,770 by November or December of 2010, how many inmates are projected to be US Marshalls? Federal? Ice?*

USMS/Federal combined can be up to 300. ICE = 0

4. *Page 26 letter H. of the RFP calls for 24 hour onsite nursing for one facility and that the one facility is subject to approval; however, the scope of services section indicates 24 hour infirmary care is required at all locations. Please explain.*

Nursing care is required 24/7 at all locations. We provide 24/7 nursing coverage 1st shift one nurse per building in the downtown facilities and 1-2 nurses at CRDC 2nd shift 1-2 nurses in the D/T facilities and 1-2 nurses at CRDC. 3rd shift consists of one nurse at CRDC and 1 nurse at D/T facility. Both RNs and LVNs float between facilities in order to provide 24/7 nursing care coverage. Jail Administrator and Jail Physician are on call 24/7.

6. *Approximately how many Sheriff staff would need CPR training on an annual basis?*

NONE

7. *On page 23 of the RFP, it states the vendor will collaborate with Cameron County if NCCCHC and ACA accreditation is feasible then on page 51, item 51 it states both Cameron County and Provider agree to work together to attain accreditation as expeditiously as possible and the provider will agree to a \$100,000 liquated damages penalty if provider fails to attain medical accreditation. Please explain – does Cameron County have an expectation that provider will attain NCCCHC accreditation during the initial term of an agreement? If yes, is the provider responsible for the accreditation fees?*

Yes and Vendor shall pay all fees.

8. *Will the county provide a photocopier for use by the vendor?*

No. Vendor/proposer shall be required to pay monthly to County the costs of the three copiers available presently at approx. \$580.00/month (for all 3) until copier contract expiration in 2012. Thereafter Vendor to provide copier at Vendor's expense.

9. *Does the county want a fixed price for the initial 24 month period of a contract?*

Yes. See page 11 of RFP- contract term.

12. Please explain the requirement for Medical Assessment as described on page 32 and the health evaluation as described on page 46, item 22. They appear to be the same request with difference requirements in each.

Each form serves a different purpose during inmate transfer.

15. On page 57, item XXII. Which facility is the Minimum Security Facility – as described on pages 29 and 30 which all required 24/7 nursing coverage)?

Minimum security is located at DC 1 and 2.

20. Please clarify p. 42 Item IV (#5 and #9): Continuity of Care. For SMI's (Severely MI) from the state system admitted to the jail, is it the intent of the county for the vendor to be responsible for all related cost for Fitness or Restoration for Fitness?

No.

STAFFING

NO REVISIONS

LEGAL

NO REVISIONS

CURRENT EXPENDITURES

NO REVISIONS

STATISTICS

11. Please provide monthly or annual statistics in the following categories for the past two years:

Average daily Population	Intakes (Screenings)	Physicals
Nurse Sick Call Visits	MD/PA Sick Call Visits	Inmates on HIV meds
Inmates on Psychotropics	Inmates on Prescription Meds	Pregnant Inmates/Deliveries
X-rays– on-site	Dental Visits	Mental Health Visits
Infirmery Admissions	Infirmery Days	Average Infirmery Census
Inpatient Hospital Days	Inpatient Hospital Admissions	Emergency Room Visits
Ambulance Transports	Dialysis Visits	Outpatient Surgeries
Outpatient Specialty Visits	Outpatient Radiology Visits	Other Outpatient Visits (Specify)
Inmate Deaths	Inmate Suicide Attempts	ER Visits resulting in AdmissionA

Refer to RFP

14 B. What are the community standards for treatment?

No one is denied care on account of inability to pay. The Cameron County Jail Infirmery meets minimum standards set by the Texas Commission on Jail Standards for furnishing health care to our inmates. It is an infirmery and is without the resources to furnish health care to be expected of a hospital setting. Whenever hospital care is required, inmates are transferred to nearby emergency rooms where hospital care is made available to our inmates as considered necessary.

PHARMACY

26. Please provide the number of prescriptions per inmate.

Varies-average of 3 per inmate.

MENTAL HEALTH

NO REVISIONS

PROVIDERS

38. *What portion of your current medical program is subcontracted to outside providers or government agencies? Please list the providers, the services provided, and include a copy of your contract with each of them.*

Prenatal care, HIV care, mental health care

40. What hospitals are currently being utilized by the facility? For each hospital please provide the following:

Valley Baptist Medical Center and Valley Regional Medical Center

- Contact Person **To be determined**
- Telephone Number **VB (956) 698-5445 VR (956) 350-7000**
- Distance from facility **12 miles 4 miles**
- Availability of “secure” ward **Yes Yes**

SERVICES

47. How many days per week by the physician?

4-5 days per week, See current contract.

SPACE, EQUIPMENT, AND SUPPLIES

62. Will the existing inventory of supplies be available at no charge to the contractor at the beginning of the contract? If not, will the vendor be expected to purchase the supplies? At what cost?

No. Cost to vendor will be tallied on last day before contract. Check for costs expected from Vendor within 30 days.

GENERAL

66. Are there any state regulatory or accrediting bodies involved?

Texas Commission on Jail Standards

73. How quickly are physician referrals sent off-site? Over the past 12 months, how many inmates have been referred to off-site physicians/providers?

For non-emergency patients, as soon as they can be arranged. For emergencies, ASAP by ambulance to nearest ER.

76. Please provide a copy of all that currently exist, and state whether they will apply to the contractor:

- Medical policy and procedure manual
- State or local regulations relating to health care provided in the facility
- Inmate fee-for-service (copay) policy
- Court orders or consent decrees for the facility
- Drug formulary
- Monthly activity, statistical, and management reports prepared for health care services
- Samples of forms utilized in the delivery of care (intake screening, sick call, etc.)

Refer to RFP

78. Is the facility currently accredited by the NCCHC, ACA, or other accrediting body? If so, please provide dates of accreditation, reaccreditation, and the next expected survey. If not, does the facility wish to pursue accreditation?

The Infirmary is in compliance with Texas Commission on Jail Standards requirements. No other accreditations apply. The costs of NCCHC and ACA are prohibitive.

79. What is the expected contract award date and start date?

February 1, 2010 or March 1, 2010

84. What do state laws dictate regarding supervision? For example, can an LPN/LVN work independently?

All nurses work under Dr.'s license and under his policies and protocols. Any questions are referred to RN Infirmary Administrator and then on to Jail Physician if needed.